

# MAXWELL WROBLEWSKY

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## EDUCATION

Southern Alberta Institute of Technology

Calgary, AB

Diploma of Information Technology Services

Graduated: April 2025

## TECHNICAL SKILLS

- **Infrastructure as Code:** Terraform (vSphere, Azure), Ansible
- **DevSecOps & CI/CD:** Git, GitHub Actions, Docker, Docker Hub
- **Cloud & Virtualization:** Microsoft Azure (VM provisioning, RBAC, Logic Apps, Blob Storage), Proxmox VE, VMware ESXi (templates, clustering, datastore)
- **Networking and Security:** Palo Alto NGFW, VPN/RRAS, Syslog, Cisco PT, ACLs, VLANs, DHCP, NAT
- **Systems & Tools:** Windows Server & Active Directory, Linux (Ubuntu, Fedora, Red Hat, CentOS), Microsoft 365, PowerShell, PowerApps)
- **Soft Skills:** Problem Solving, Detail Oriented, Collaboration, Technical Support

## PROJECT EXPERIENCE

### *Multiple Projects*

SAIT – Calgary, AB | Sep 2023 – Apr 2025

#### **FIREWALL & SECURITY**

- Designed Palo Alto firewall zones (Internal, External, DMZ) enhancing network segmentation
- Configured Syslog monitoring and reconnaissance protection, improving incident visibility
- Applied geo-blocking and file-restriction policies; researched cloud disaster-recovery strategies

#### **AUTOMATION & DEPLOYMENT**

- Automated vSphere provisioning (VM creation, HA clusters) with Terraform, reducing manual setup
- Developed CI pipelines in GitHub Actions (build test, Docker image publish) standardizing releases
- Automated application deployments across environments using Ansible, streamlining updates

#### **CLOUD & VIRTUALIZATION**

- Built hybrid Azure solution (AD, Management Groups, RBAC, VM provisioning, Logic Apps, Blob Storage)
- Configured Azure VM RBAC permissions and Logic App to auto-stop VMs at budget thresholds with alerts
- Managed Proxmox VE and VMware ESXi clusters in home lab to support media and network servers

#### **NETWORKING**

- Configured DHCP, VLANs, NAT, and ACLs using Cisco Packet Tracer to simulate enterprise networks
- Implemented VPN/RRAS integration with Active Directory, providing secure remote connectivity

#### **POWERAPPS & AUTOMATION**

- Developed volunteer-management PowerApps with an Azure backend, streamlining application data collection and workflow approvals

## WORK EXPERIENCE

### *Tech Support Specialist*

Tech Support Calgary

Aug 2025 - Present

Calgary, AB

- Providing technical support and managed IT services to clients both remotely and in person.
- Installing, configuring, maintaining, and troubleshooting hardware and software.
- Managing network, cloud, and security configurations.

### *Sales Associate & Trainer*

Kimmer Country Market

Jul 2022 - Present

Langdon, AB

- Provided technical support for POS and fuel-terminal systems, reducing downtime by 5%
- Developed and taught staff on POS operations, streamlining troubleshooting workflows
- Assisted customers with fuel pump terminal and dispenser errors, ensuring seamless transactions

## CERTIFICATIONS

- Palo Alto Cybersecurity Fundamentals/Network Security Fundamental/Security Operations Fundamentals
- ServiceNow Certified: Welcome to ServiceNow
- In progress: CCNA/CompTIA Security +