

MAXWELL WROBLEWSKY

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EDUCATION

Southern Alberta Institute of Technology

Diploma of Information Technology Services

Calgary, AB

Graduated: April 2025

TECHNICAL SKILLS

- **Infrastructure as Code:** Terraform (vSphere, Azure), Ansible
- **DevSecOps & CI/CD:** Git, GitHub Actions, Docker, Docker Hub
- **Cloud & Virtualization:** Microsoft Azure (VM provisioning, RBAC, Logic Apps, Blob Storage), Proxmox VE, VMware ESXi (templates, clustering, datastore)
- **Networking and Security:** Palo Alto NGFW, VPN/RRAS, Syslog, Cisco PT, ACLs, VLANs, DHCP, NAT
- **Systems & Tools:** Windows Server & Active Directory, Linux (Ubuntu, Fedora, Red Hat, CentOS), Microsoft 365, PowerShell, PowerApps
- **Soft Skills:** Problem Solving, Detail Oriented, Collaboration, Technical Support

PROJECT EXPERIENCE

Multiple Projects

SAIT – Calgary, AB | Sep 2023 – Apr 2025

FIREWALL & SECURITY

- Designed Palo Alto firewall zones (Internal, External, DMZ) enhancing network segmentation
- Configured Syslog monitoring and reconnaissance protection, improving incident visibility
- Applied geo-blocking and file-restriction policies; researched cloud disaster-recovery strategies

AUTOMATION & DEPLOYMENT

- Automated vSphere provisioning (VM creation, HA clusters) with Terraform, reducing manual setup
- Developed CI pipelines in GitHub Actions (build test, Docker image publish) standardizing releases
- Automated application deployments across environments using Ansible, streamlining updates

CLOUD & VIRTUALIZATION

- Built hybrid Azure solution (AD, Management Groups, RBAC, VM provisioning, Logic Apps, Blob Storage)
- Configured Azure VM RBAC permissions and Logic App to auto-stop VMs at budget thresholds with alerts
- Managed Proxmox VE and VMware ESXi clusters in home lab to support media and network servers

NETWORKING

- Configured DHCP, VLANs, NAT, and ACLs using Cisco Packet Tracer to simulate enterprise networks
- Implemented VPN/RRAS integration with Active Directory, providing secure remote connectivity

POWERAPPS & AUTOMATION

- Developed volunteer-management PowerApps with an Azure backend, streamlining application data

WORK EXPERIENCE

Tier 2 - IT Support Specialist

Tech Support Calgary

Aug 2025 - Present

Calgary, AB

- Administer Microsoft 365 environments Exchange, SharePoint, Entra ID, Azure, Purview, Security
- Manage and maintain Windows Server infrastructure including AD, group policy, and file services.
- Install, configure, and troubleshoot endpoints, hardware, and workstations (Windows 10/11, macOS).
- Configure, maintain, and troubleshoot core network services (Router, Switch, Firewall, VPN, DNS, DHCP)
- Manage on-prem infrastructure, UPS systems, Modems, Switches, Firewalls, and Cable management

Sales Associate & Trainer

Kimmer Country Market

Jul 2022 - Oct 2025

Langdon, AB

- Provided technical support for POS and fuel-terminal systems, developed and taught staff POS operations
- Assisted customers with fuel pump terminal and dispenser errors, ensuring seamless transactions

CERTIFICATIONS

- Palo Alto Cybersecurity Fundamentals/Network Security Fundamental/Security Operations Fundamentals
- ServiceNow Certified: Welcome to ServiceNow